

To our valued clients,

We are writing to let you know about some upcoming changes to our small animal out of hours service. We are committed to ensuring that you and your pet have access to great care 24/7, 365 days a year, and have found the best out of hours solution to support this. **Please note that our large animal emergency service will remain unchanged.**

From **1st January 2025, Veterinary Specialists Ireland** will be taking over as our out of hours provider when we are closed. This change will allow us to support our team and focus on providing the best daytime service we can, whilst ensuring that you can easily access convenient, high quality emergency and critical care.

Emergencies outside of our normal opening hours

From **1st January 2025**, if you and your pet have an emergency outside of our normal working hours, please call us on **04692 40434** and follow the instructions on our answering message:

- Monday to Friday: 6pm to 9pm.
- Saturday: After 5pm.
- Sunday (and bank holidays): 9am to 11am.

Emergencies outside of the above times

From **1st January 2025**, if you have an emergency at the following times please call **Veterinary Specialists Ireland directly on 04695 57551**:

- Between 9pm and 8.30am on weeknights.
- After 5pm on Saturdays.
- After 11am on Sundays and bank holidays.

Their dedicated emergency team will advise you on how to proceed. Please note that you will be responsible for transporting your pet to and from their premises, and that patients in their care will remain with their team until they're able to go home.

Veterinary Specialists Ireland, Clonmahon, Summerhill, County Meath, A83 EV27
04695 57551

Your pet will be in safe hands with the Veterinary Specialists Ireland emergency team, whose fully equipped site has excellent inpatient and hospitalisation facilities. As a guide, their initial emergency consult fee is €120 (for an emergency examination with an out of hours veterinary surgeon). For further information, please visit their website.

Please don't hesitate to get in touch if you have any questions. We look forward to seeing you and your pet soon.

All the best,

The Advanced Pet Care / Smith and Foley Team